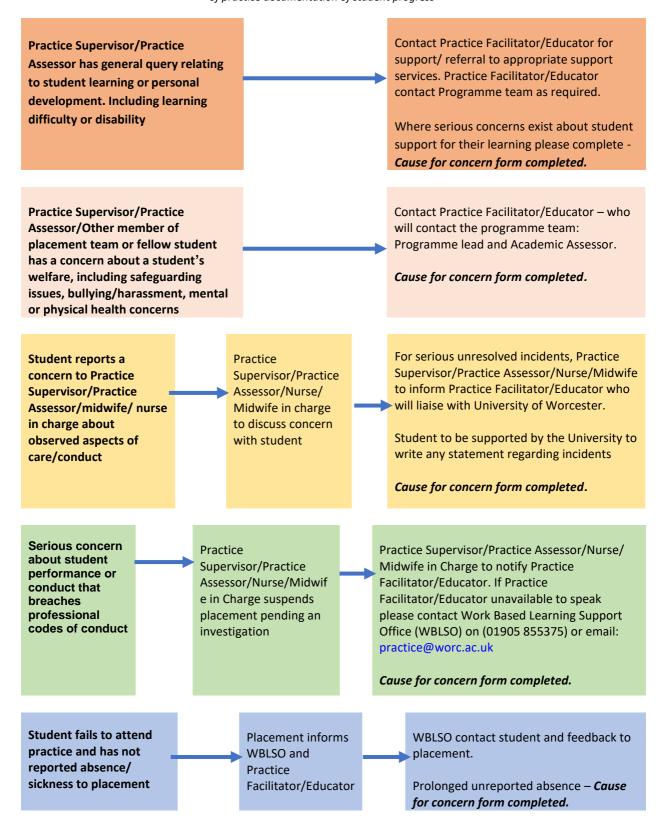


## **Three Counties School of Nursing and Midwifery**

### PRACTICE SUPERVIORS & PRACTICE ASSESSORS:

# 'SPEAKING UP' MANAGING STUDENT ISSUES IN PRACTICE

**Please note:** This process does not replace normal processes for supporting students on placement or the usual assessment of practice documentation of student progress





**Three Counties School of Nursing and Midwifery** 

# NURSING, NURSING ASSOCIATE AND MIDWIFERY STUDENTS:

# 'SPEAKING UP' RAISING CONCERNS IN PRACTICE

As a student on a professional programme you have a responsibility to highlight concerns you have about standards of clinical practice including unsafe practice

You have a concern **Discuss with Practice** If no response after 3 days: that may impact on Supervisor/Practice your progress & / Assessor/Nurse Midwife / in **Nursing & Nursing Associate students** or you feel you Charge. contact programme team via email at need additional practice@worc.ac.uk support in If unresolved, contact Midwifery students contact your placement Practice Facilitator/Educator. including support personal academic tutor. for a learning Allow 3 days for Practice difficulty or A cause for concern form may be Facilitator/Educator to disability respond. completed to document your concerns. Discuss with You observe a serious If unresolved or it is inappropriate to **Practice** incident / have a concern discuss with Practice Supervisor/Practice Supervisor/Practice about an aspect of Assessor/Nurse Midwife / in Charge -Assessor/Nurse patient care or have an Inform Practice Facilitator/Educator & for Midwife / in Charge. accident in practice **Nursing and Nursing Associate** students email practice@worc.ac.uk Inform Practice Facilitator/Educator. Midwifery students contact your personal academic tutor A cause for concern form will be completed. Programme team / personal academic You are asked to make or Before statement is tutor will inform Practice write a statement about made: Nursing & Facilitator/Educator and your an incident/event in **Nursing Associate** Academic Assessor. practice students contact programme team via Support will be provided by the email at University to write any statement practice@worc.ac.uk regarding incidents. Midwifery students A cause for concern form completed contact your personal will be completed. academic tutor You have concerns about a student's Contact Practice Facilitator/Educator welfare, including safeguarding who will contact the programme team: issues, bullying/harassment, mental Programme lead and Academic Assessor. or physical health concerns A cause for concern form will be completed will be completed.



#### **ADVICE NOTES**

**Three Counties School of Nursing and Midwifery** 

**Practice Facilitator/Educator:** refers to generic term for practice facilitator, clinical educator, practice educator, practice educator, practice educator, practice educator, practice placement manager – each setting has an identified **Practice Facilitator/Educator**, who is the <u>nominated person</u> to offer support and guidance to students. Details of the placements nominated **Practice Facilitator/Educator** are available on your ARC placement details.

#### **Worcestershire Acute Hospitals NHS Trust:**

Direct Line PF Team: 01905 760472. Team mobile 07764 921542

Tel: Ext. 36767, Tel: Ext. 36719, Tel: Ext. 36769

Midwifery: Tel: Ext. 36768

#### **Worcestershire Health and Care NHS Trust**

Tel: 07423452914, Tel:07803437907

Email: WHCNHS.practicefacilitators@nhs.net

## **Wye Valley NHS Trust**

Tel: 01432 383307

Midwifery: Tel: 01432383360 ext: 3360 Email: <a href="mailto:Practice.Educators@wvt.nhs.uk">Practice.Educators@wvt.nhs.uk</a>

#### **2gether NHS Foundation Trust**

Chris Betteridge: chris.betteridge@nhs.net Tel: 07825 430118

### Herefordshire and Worcestershire Partnership-Nursing Associate Apprentices

whcnhs.nursingassociate@nhs.net

#### **Independent Sector**

Sarah Weaver: <a href="mailto:s.weaver@worc.ac.uk">s.weaver@worc.ac.uk</a> Tel: 01905543029

## **Gloucestershire Hospitals NHS Foundation Trust**

Asha Dhany: <a href="mailto:asha.dhany@nhs.net">asha.dhany@nhs.net</a> Tel: 03004225527 Deborah Slade: <a href="mailto:d.sha.dha.net">d.sha.dhany@nhs.net</a> Tel: 0300 4226102

Sian Harrington: sian.harrington@nhs.net

# **Dudley Hospitals NHS Foundation Trust**

Bobby Pujeh el.pujeh@nhs.net

Kerri-Ann Bradley kerri-ann.bradley@nhs.net

## Nursing/Nursing Associate programme team:

<u>Practice@worc.ac.uk</u> Emails to this address are received by: Programme leads, Deputy Programme/cohort leads. Your concern or request for support will be responded to within 1 working day and may be forwarded to the most suitable party e.g. for concerns or request for support with learning difficulty or disability, your concern or request would be forwarded to Firstpoint, they may also contact your Academic Assessor.

## Midwifery students:

Contact your personal academic tutor, who will forward your concern or request for additional support to the most appropriate person e.g. your programme lead or Academic Assessor.

## WBLSO:

Work Based Learning Support Office, University of Worcester.

WBLSO office hours Monday-Friday 9am- 4.30pm (do not telephone at weekends/ bank holidays).

Tel: 01905 855375. Outside office hours email: wblso@worc.ac.uk.

Emails will be responded to within 1 working day

Where a serious concern is reported to WBLSO they will contact the student to request further details and acknowledge the serious concern. WBLSO will contact the Practice Facilitator/Educator who will liaise with mentor/ charge nurse. WBLSO will also contact Nursing, Nursing Associate or Midwifery Programme Lead/ team who will liaise with student, Practice Facilitator/Educator and Academic Assessor as necessary.